



When DDS Lab sends you a case, we kindly request that you carefully review all accompanying notes for specific delivery instructions before considering a case for a remake.

Your attention to these details is greatly appreciated.



Step by Step instructions



1. Create an online Rx

- i. Log into your MyDDSLab Portal
- ii. Create an online Rx
- iii. In the notes sections: Specify the remake reason and use the patient's previous scan (best practice is to include the scan order number)
**If using a scan that is older than 30 days, please note that the case will be processed as is for any fit-related issues.*
- iv. Provide the lab with clear, written instructions for each case—include materials, shade, techniques, and any special requirements.



2. Download and save the finalized remake Rx



3. Email the finalized remake Rx to digitalremake@ddslab.com