



Position Purpose/Overview

The Implant Specialist is responsible for maintaining department quality and communication standards established by the Department Manager. The Implant Specialist ensures completed implant restorations meet practitioner specifications by adhering to functionality. This position will utilize implant product knowledge to respond to inquiries during the fabrication process.

This position reports directly to the Fabrication Manager. For Technical support and escalations, the Implant Specialist has dotted line reporting to the Implant Director.

Responsibilities/Duties/Functions/Tasks

- Complete implantology procedures by fabricating prostheses to fit implants the dentist places directly into the patient's jawbone.
- Read specifications, prescriptions and examine impressions or models to determine the design of dental products to be developed
- Possess the ability to differentiate between implant systems, identify compatible systems and contraindications for materials
- Understanding path of insertion and emergence profile
- Recommend case design to Doctors
- Troubleshoot remake cases and communicate with dentists on solutions
- Discuss treatment plans with doctors
- Apply porcelain or composite to zirconia bridges
- Anodize abutments as required
- Support for incoming technical questions, requests, and case consultation needs on implant cases.
- Ability to select correct implant packages and products
- Support implant department through cross training for Channel B and Channel C
- Proficient with DDS case management systems
- Maintain Triage parts inventory

Qualifications (Experience, Education, Licensure, Certification)

- Must demonstrate computer typing skills
- Possess a solid understanding and knowledge of the top dental implant systems and components available today
- Recognize locator treatment plans
- Strong spatial ability, good eye hand coordination, excellent perception skills and superior attention to details.
- Ability to troubleshoot and problem solve.
- Strong communication skills to clearly articulate a specific issue or solution to a problem.
- Ability to convey concerns and return work to individuals with diplomacy and clarity.
- Patience and tact in dealing with difficult or frustrated accounts.
- Dependable and reliable; willing to take on needed duties to fulfill the goals of this operation and take responsibility for actions.
- Previous dental experience in a lab or dental office is required.
- Certified Dental Technician preferred, ideally in Implants

- Proven experience with in a designated laboratory technical specialty such as Implant, Ceramics or Crown & Bridge